

RES Software provides InsPro with secure, anytime, anywhere streamlined desktop access

Overview

InsPro Technologies, LLC. (InsPro) is a provider of comprehensive and flexible life and health insurance processing solutions. It recently selected RES Dynamic Desktop Studio to enhance the manageability and improve the user experience for its remote users and terminal services.

Solution

RES Dynamic Desktop Studio is comprised of RES Workspace Manager and RES Automation Manager, which are designed to provide a fully dynamic IT environment. With these solutions in place, InsPro will be able to automate IT tasks, streamline user provisioning, and ultimately enable dynamic desktop delivery.

RES Workspace Manager

The secure, centralized, single-console management capabilities of RES Workspace Manager ensure that access to sensitive information is limited to authorized personnel, which is critical in the insurance industry. Also, leveraging the context-aware capabilities of Workspace Manager allows InsPro to limit the availability of information to only those users in secure locations – again assuring access security to the data and applications. With Workspace Manager, users are empowered to access data as needed but only within the confines of the business rules set by management, resulting in an improved ability to provide quick, secure and quality policyholder services.

RES Automation Manager

RES Automation Manager enables easy automation of repetitive administrative tasks and configuration consistency to minimize security risks. By reducing the amount of time spent on IT maintenance and system training, InsPro staff can reallocate resources to more strategic, mission-critical projects. Having a client base that includes some of the largest insurance and financial firms in the world

(several in excess of \$10 billion in written premiums), InsPro identifies initiatives that provide the opportunity for improved customer service as top priorities.

Benefit

“The context-aware capabilities of RES Software strike the desired balance between user access and security required in the insurance and financial services domain. Dynamic Desktop Studio provides our IT department with the tools it needs to manage users more efficiently,

which in turn allows us to focus more attention on meeting our customers’ needs,” said Bob Oakes, president and CEO for InsPro. “The time-saving automation capabilities combined with real-time security at the user level are valuable differentiators that will provide us with key advantages moving forward.”

“Historically, RES Software has been a great fit for compliance-heavy industries

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— Bob Oakes,
president and CEO for InsPro



like insurance and financial services, and many high profile companies in this sector have already made the same investment as InsPro in our products,” said Jim Kirby, President of Americas at RES Software. “Our solutions make it possible for customers to provide employees with uninterrupted access to the network with the added context-aware security policies necessary to ensure key data is protected, regardless of where they login from.”

About InsPro Technologies Corporation

Through its subsidiary, InsPro Technologies LLC, InsPro Technologies Corporation offers InsPro Enterprise software, an end-to-end, web-based policy administration system used by insurance carriers and third party administrators. By managing the entire product and policy lifecycle on a single integrated platform, customers are afforded opportunities to accelerate new product introductions, lower IT support costs, increase customer retention, and improve operational performance. InsPro’s solutions are offered through standard software licensing, as a hosted solution, or via Software as a Service (SaaS) delivery.

For additional information on InsPro Technologies Corporation and InsPro Enterprise please visit www.inspro.com or call (610) 872-6135.

About RES Software

RES Software, the proven leader in dynamic desktop solutions, is driving a transformation in the way today’s organizations manage and reduce the cost of their desktop infrastructure. Designed for physical, server-based computing environments or virtual desktop platforms, RES Software enables IT professionals to centrally manage, automate and deliver secure, personalized, context-aware and less complex desktops for any user. For more information, follow updates on [Twitter @ressoftware](https://twitter.com/ressoftware) and visit www.ressoftware.com.